

## PRIVACY POLICY

### Our Privacy Commitment

Your privacy is important to us. We want to make every customer experience safe and secure. In keeping with that goal, we have developed this Privacy Policy to outline our guidelines for the collection and use of personal information by [imaginepandoso.org](http://imaginepandoso.org) (the "Site").

By using the Site, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible at [www.imaginepandoso.org/tac](http://www.imaginepandoso.org/tac).

### Information Collection and Use

We collect information from you when you register on our site, place an order or subscribe to our newsletter. Personal information may include your name, address, phone number, e-mail address, and credit card information. You may visit our Site anonymously. If you choose not to provide requested personal information, you will not be able to use certain features of the Site and you will not be able to engage in transactions through the Site.

We may use this information to personalize your experience, improve our website, improve customer service, tailor our online offerings to your preferences, process your orders, and send periodic emails. Your email address may be used to send you information and updates pertaining to your order, as well as occasional company news, updates, and related service information.

We automatically collect certain non-personal information that does not specifically identify you. Examples include the IP address of your computer, the IP address of your internet service provider, the date and time you access the Site, the web address of the web site from which you linked directly to our Site, the operating system you are using, the sections of the Site you visit, the pages read, and images viewed, and the content you download from our Site.

This non-personal information is used for system administration purposes and to improve the Site. We may compile tracking information reports regarding user demographics, traffic patterns, and purchases, and then provide those reports to advertisers and others. None of the information in the reports can be connected to the identities or other personal information of individual users.

### Withdrawing Your Consent

We may also use your personal information to contact and correspond with you and to respond to your inquiries. With your consent, we may send to you email or other communications regarding goods or services we believe will interest you. We will always provide you the opportunity to "opt out" or unsubscribe. For example, each e-mail we send you will tell you how to decline further e-mail.

### Cookies

The Imagine Pandoso (IP) website uses cookies, tracking pixels and related technologies. Cookies are small data files that are served by our platform and stored on your device. Our site

uses cookies dropped by us or third parties for a variety of purposes including to operate and personalize the website. Also, cookies may also be used to track how you use the site to target ads to you on other websites. We collect contact information via online forms and do not distribute or share this data.

#### Links to Other Sites

This Site contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

#### Disclosure of the Information we Collect

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased service requested. We may share your information with third parties acting on our behalf or as permitted or required by law.

We may share your personal information with certain service providers in order to provide services to you. Examples of service providers include credit card issuers and delivery services. We may also verify your personal information with third party service providers, including, but not limited to, your address and credit card information.

We will use reasonable efforts to ensure that your personal information is used in a manner that is consistent with this policy. If you do not wish us to provide your personal information to those service providers, we may be unable to process your transaction.

#### Security of Information

We take precautions to protect your information. When you submit sensitive information via the Site, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. While we use encryption to protect sensitive information transmitted online, we also protect your information offline. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Although we cannot take responsibility for any theft, misuse, unauthorized disclosure, loss, alteration or destruction of data by a third party, we take reasonable precautions to prevent such unfortunate occurrences.

#### Your Access to and Control Over Information

You may opt out of any future contacts from us at any time.

#### Information Retention

We keep your information only as long as we need it for the services you're using and for a reasonable time thereafter or to meet any legal requirements. You can also request that we remove your information from our records. Subject to our requirements for continued retention of your information, for example, for billing, audit, or warranty purposes, we will make every reasonable effort to honor your request.

#### Online Privacy Policy Only

This privacy policy applies only to our online activities and is valid for visitors to our Site and regarding information shared and/or collected there. This policy does not apply to information we collect offline or via channels other than this Site.

#### Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page, and/or update the Privacy Policy modification date below. This policy was last modified on February 14, 2021.

#### Contacting Us

If there are any questions regarding this privacy policy, you may contact us at: [imaginepandosy.org/contact](https://imaginepandosy.org/contact).